About NorthStar

• Founded 1976
  • Original Harris business unit

• Developed & delivered in NA (100 staff)

• 100% focused on meter to cash for utilities

• Serving over 300 customers
  • 3.5M+ daily active accounts
  • 8M+ bills every month
  • 200+ interfaces completed
NorthStar References

United States Map

Private & Confidential – NorthStar Utilities Solution 2018
NorthStar Solutions

**CIS**
- Customer care & account management
- Service connections & moves
- Payments & collections

**mCare**
- Real-time dispatch
- Worker/work status & progress
- Configurable forms & validations

**Business Intel**
- Enterprise data warehousing
- Templates & configure themes
- Trending & forecasting

**eDocs**
- Relevant account docs & spreadsheets
- Account emails, letters, credit references & IDs
- Premise layouts, schematics, meter images, etc...

**Customer Connect**
- View usage & pay bills
- Manage accounts & profiles
- Programs & campaigns
- Reminders, alerts & socials

**Automation Platform**
- Automation of routine tasks
  - i.e. Move in/Move out
  - i.e. Updating accounts overnight
  - i.e. SO generation on disconnect

**REST API** (Site)
- Connect to any system
- Secure and encrypted
- Webservices
• Solution
• Demonstrations