

# Developing the Next Generation

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#### 2019 Annual Conference

# Talent Crisis? Developing the Next Generation of Leaders

Presenter
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CFP Innovation





#### **CFP Innovation:**

**Assisting Clients in Managing Disruptive Environments** 



Succession Planning Leadership /Knowledge Talent Development High performance Technological Change Industry 4.0 Organizational Agility Culture of change

#### **Businesses and Institutions have Leveraged Our Capabilities**





















#### Electricities Strategic Plan - Key Takeaways for Public Power

... external and internal time changers indicate a shift to an industry that is more rapidly transforming with technology playing an increasingly important role





### Electricities Strategic Plan - Key Takeaways for Public Power

Entrepreneurial Outlook New Skill Sets Smart Risk Taking

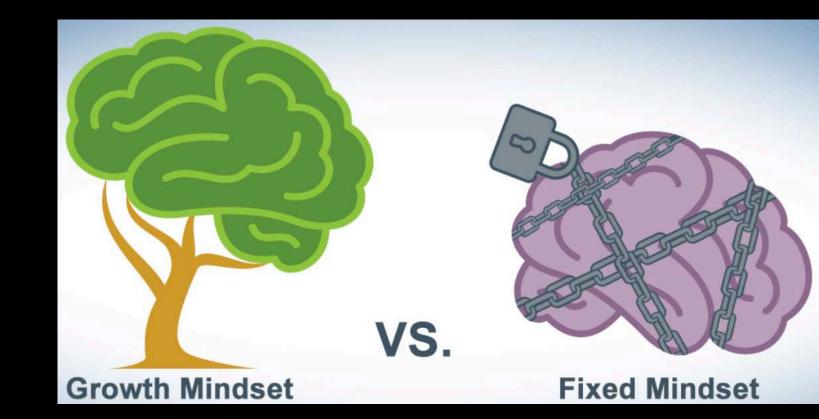




### Electricities Strategic Plan - Key Takeaways for Public Power

# People, Mindset and Talents

Entrepreneurial Outlook New Skill Sets Smart Risk Taking





# GENERATIONAL DISRUPTION MAY HAVE GREATER IMPACT THAN TECHNOLOGY

Generations Work/Life Demands Different

Public Sector Slow in People Development





Critical Change Risky for Leadership







## Millennials Specific Employment Demands

Professional development & advancement

Purpose driven and community conscious

Demand work flexibility

Technology dependent

Merit-based rewards

Team-oriented







## **Gen Z Specific Employment Demands**

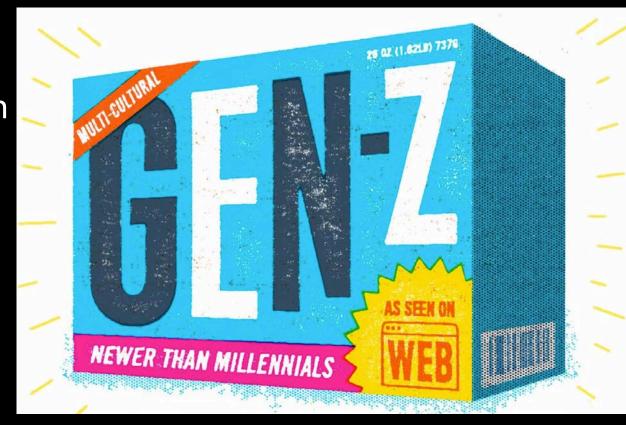
More Entrepreneurial

Prefer shorter informal communication

Less motivated by money

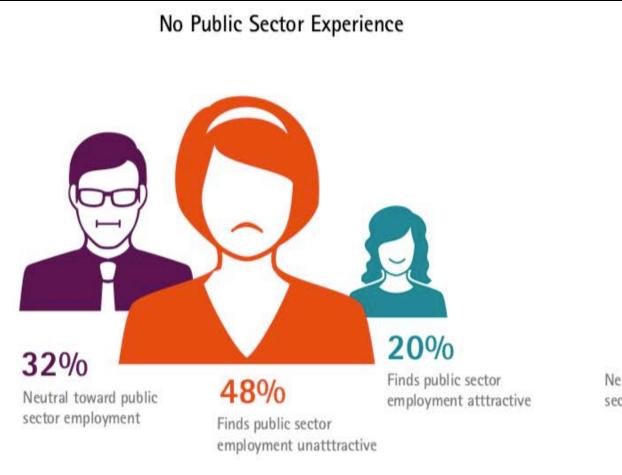
Technology dependent

**Embrace diversity** 





#### Question: How attractive is public sector employment to you?





# After base compensation 5 of 6 retention issues focus on work experiences

#### % Important



65%

Productive relationship with manager



**62%** 

Opportunities for advancement



57%

Skill development opportunities



**52%** 

Performance based bonuses



**47**%

Flexible work arrangements





#### Top 4 Ways to Attract & Retain The Next Generation

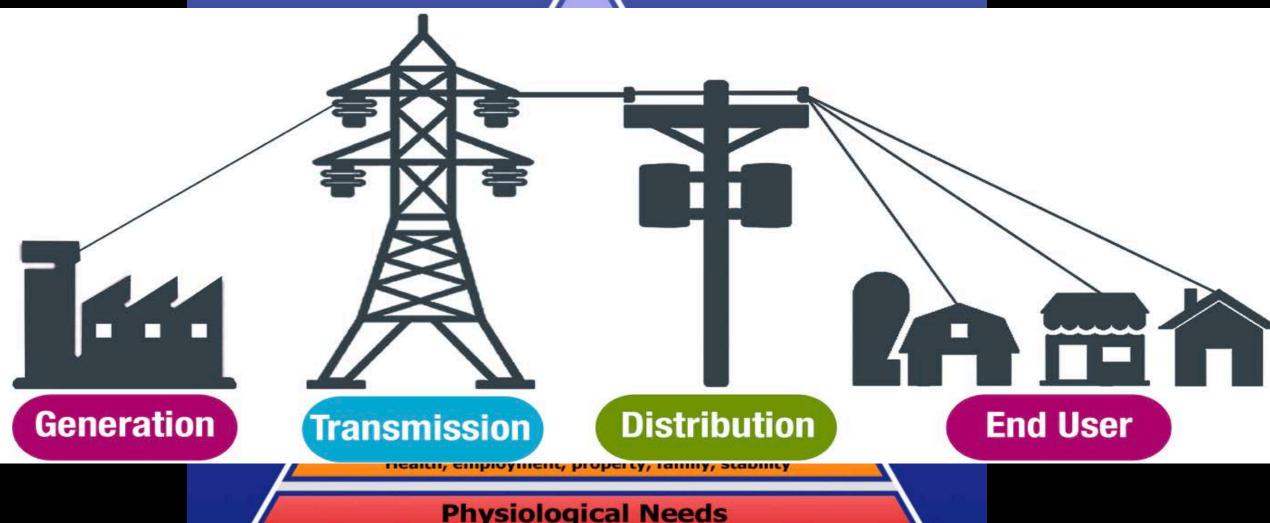
Purpose Driven Organization

Self Direction
Personal Mastery
Leadership as a Service





## Reliable Electric System Critical to Meeting ALL our Needs





Air, food, water, shelter, clothing, sleep

**Maslow's Hierarchy of Needs** 

## Thank you for the Opportunity!





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# North Carolina CC Community College System



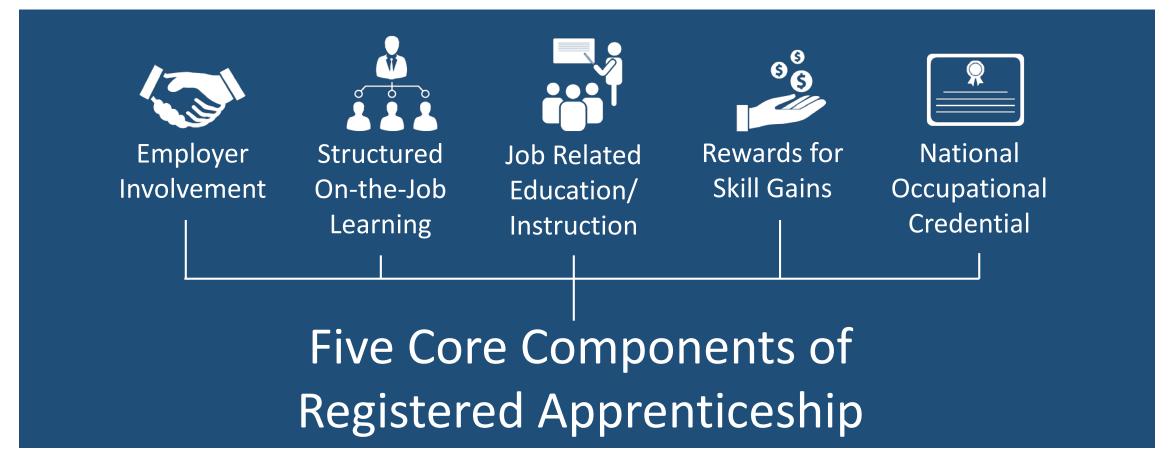




**ApprenticeshipNC: A Talent Driven Training Strategy** 



#### What is Registered Apprenticeship?





#### Job Related Education/Instruction

#### **Job Related Education/Instruction Training Providers**

- Vocational and/or Technical Schools
- Community Colleges or Universities
- Industry Associations

- Labor Non-Union and Union Organizations
- In-House or Sponsor

#### Job Related Education/Instruction Delivery Methods

✓ Classroom

✓ Correspondence

✓ Electronic Media/Online

#### Minimum of 144 Contact Hours Per Year (No Maximum)





#### Progressive Wages for Skill Attainment





#### Apprentice Minimum Requirements



- Minimum eligible age for an Apprentice is 16 years old
- Apprentices 16 & 17 years of age must have parental consent
- Apprentices must have: U.S. Citizenship, permanent residency status, or a Visa that permits employment in the U.S.
- Ability to Satisfy Sponsor Additional Minimum Requirements:
  - Education, Physical Ability, Background Checks, Drug Testing, etc.
- Ability to successfully complete their on-the-job learning and Job Related Education/Instruction
- Desire to Earn Learn Succeed!



#### Registered Apprenticeship Credentials



#### **Employer Credentials**

Nationally Recognized Certificate of Registration

#### **Apprenticeship Credentials**

Nationally Recognized Certificate of Completion

Stackable Credentials

Opportunity to Earn College Credits, Certificates, Diplomas & Degrees

# North Carolina Community College System State of North Carolina



#### COMPLETION OF APPRENTICESHIP CERTIFICATE AWARDED TO

#### Victor Lawrence

In recognition of successful completion of the terms of apprenticeship in accordance With the law and standards of the State of North Carolina in the trade of

#### **Mechatronics Technician**

On this day, September 8, 2018, under the sponsorship of

#### Raleigh Durham Industries

Kathun P. Castelloes Peter Hange
Apprenticeshio NC. Director Sponsor NC Community College System, President

# The United States Department of Labor

#### Office of Apprenticeship Certificate of Completion of Apprenticeship

This is to certify that

Alexandra Foley

has completed an apprenticeship for the occupation

Shift Supervisor

under the sponsorship of

CVS Health

in accordance with the basic standards of apprenticeship established by the Secretary of Babor

	IV-IV-	 
4/1/2018		
ate Completed		



Administrator, Office of Apprenticeship



#### Why Registered Apprenticeship?

#### **Build a Competitive Workforce**

Employers Facing Complex Workforce Challenges in Competitive Domestic and Global Markets

#### **Time-Tested Model**

Proven Strategy for Recruiting, Training and Retaining World-Class Talent Used by Industry for Decades (and longer!)

#### **Adaptable and Flexible**

Registered Apprenticeship is a Solution and Can Be Integrated into existing Training and Human Resources Development Strategies!!!





#### Partner with ApprenticeshipNC

Registered Apprenticeship is a flexible and proven workforce development strategy that can help grow talent at your company.



#### Registered Apprenticeship Program Development Process

Step 1
Contact
Us



Contact
ApprenticeshipNC
Representative
Consultant

Step 2
Build
Program



Collaboration with Sponsor to develop Training Program

Step 3
Program
Check



Review and Approval
of Customized
Standards of
Apprenticeship
Developed Based on
Sponsor's Operational
Input

Step 4
Program
Registered



Sponsor
Receives Finalized
Standards of
Apprenticeship and
Certificate of
Registration
Documents

Step 5 Launch Program



Employer Implements
Registered
Apprenticeship
Program



#### Resources for assistance:

- Funds for Education Assistance:
  - \$3,000 for tuition per Apprentice or Pre-Apprentice
- Tuition Waiver 2016 Legislation
  - High School Student Apprentice or Pre-Apprentice
- Veterans- GI Bill (tax free money for apprentice)
- Capital Area Workforce Development Board
  - Funds for supplies, gas card, child care
  - Funds for tuition, book, fees
  - Funds for on-the-job training reimbursement

## APPRENTICESHIP NC

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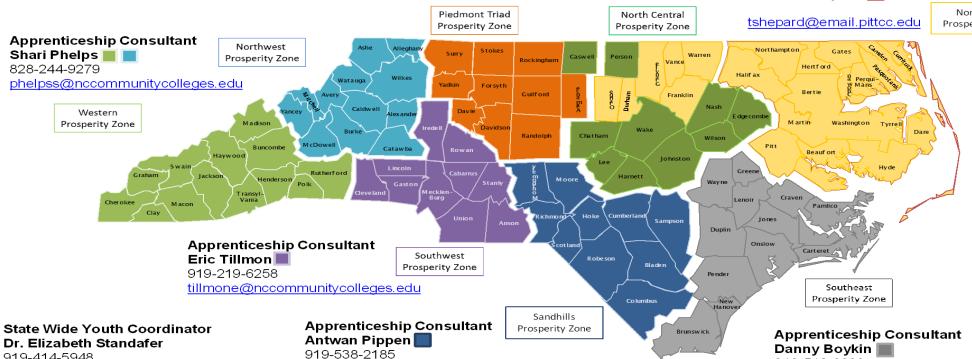
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Participate in conference discussions on Twitter: #ECAC2019

