



ElectriCities Utility Director Round Table Update



Connections Summit
February 13, 2026

Energy Emergency Alert (EEA) Preparations to date

- May 2024 DG / LM Meetings: Reviewed EEA Processes
- Nov 2024 UDAC: Reviewed EEA Processes
- Dec 2024: Duke EEA Drill with Wholesale Customers
- Mar 2025 UDAC: Discussed EEA Response Processes
- Aug 2025 AC: Met with City Managers to build support for EEA Response / Load Shed Procedures
- Aug 2025: Shared EEA Response Template with UDAC
- Sep 2025: Shared messaging templates with UDAC/PIOs
- Oct 2025: Communication team publishes message resources
- Dec 2025: Member EEA response tabletop exercise

EEA Notification Changes

- Operations is passing along all EEA messages to members.
- Agency 1 – Operators are utilizing load management and Type 1 list servs for messages
- Duke's threshold for public outreach generally appears to be when Duke predicts risk of EEA 2 the following day(s)
- Operations is coordinating with Duke to understand their controlled outage rotation strategy

Upcoming EEA Actions

- Feb 2026: ElectriCities will evaluate voicemail blast (VMB) technologies
- Mar/April 2026: Staff will be reaching out to UDs to populate the VMB database with key staff
- May 2026: Provide updates to the DG and LM Users Groups
- June 2026: Work with ElectriCities JRO members to finalize EEA procedures
- Oct 2026: File ElectriCities JRO member EEA procedures with Duke to comply with EOP-011-4
- Nov 2026: EEA Response Drill

Other Challenges: NCUC Energy Emergency Program

- North Carolina has launched a formal process to update how the state responds to major energy shortages that could threaten public health and safety
- NCUC has issued an Order requesting filing of load reduction plans and feedback on related questions (strategy for conservation, curtailment, other considerations, etc.)
- The goal is to ensure essential services stay powered, energy is allocated fairly, and utilities act in a coordinated way
- ElectriCities is coordinating with NCEMC and Duke Energy to support alignment in responses to the NCUC's request for information
- Potential impact to members could be annual NCUC filing requirements for load reduction / energy emergency response plans



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